



www.how2dine.com

Ordering Ahead & Ordering While Seated

Powered by How2Dine + FORTIS Payment Solutions

A Better Customer Experience for Lunch and Dinner – With Faster Service and Smarter Operations

What This Solves

Today's guests are ready to order faster than staff can get to them — especially during lunch and peak dinner hours. How2Dine with FORTIS removes waiting without removing hospitality.

How It Works

- Guests order ahead or order from their table
- Orders flow directly to the kitchen
- Guests pay digitally — no check wait
- Staff focuses on food delivery and guest experience

Customer Benefits

- No waiting to place an order
- No waiting for the check
- Full menu visibility with photos and add-ons
- Faster food delivery
- Convenient, secure payment

Owner & Operator Benefits

For Owners

- Faster table turnover
- Higher average ticket size
- Better labor efficiency
- Increased daily covers
- Works for lunch and dinner

For Operators

- Customer places pick-up orders in advance
- Fewer order mistakes
- Less pressure during peak hours
- Cleaner kitchen flow
- Faster table close-outs

What This Replaces / What It Doesn't Replace

Replaces

- Waiting to take orders
- Standing in line
- Manual check drops
- Payment bottlenecks
- Works for lunch and dinner

Does NOT Replace

- Servers or hospitality
- Full-service dining
- Brand personality
- Existing POS & kitchen workflow

***This doesn't replace people
— it replaces waiting.***

Bottom Line

Guests gain speed and control. Operators gain efficiency. Owners gain more revenue per service.

For more information please e-mail david@how2dine.com